

SONEPAR'S TERMS OF DELIVERY AND PAYMENT

05/06/2025

Replaces terms with earlier dates.

TERMS OF DELIVERY

Freight

Within Sweden

CIP (customer's destination address) Incoterms 2020.

The buyer will be charged for freight and any crane truck costs.

For solar energy systems (panels, inverters, installation equipment and battery storage), the buyer is always charged for freight and any crane truck costs.

As regards non-stocked goods, the buyer is always charged for freight and any crane truck costs.

For export

EXW (Sonepar Sverige AB, Örebro, Sweden) Incoterms 2020.

Unloading

The [buyer] shall participate in the unloading of the goods and shall confirm receipt of delivery thereof. Sonepar has the right to unload the goods without receipt if the [seller] does not participate in the delivery. The [buyer] shall in that case be deemed to have accepted the delivery without receipt.

Express orders

Upon express orders, the buyer is charged for freight costs for express dispatch or express goods.

Upon express dispatch regular mode of transport is used, but the order is given priority and the buyer is charged for freight and order supplements.

Upon express orders, the fastest possible mode of transport is used, the order is processed immediately and the buyer is charged for freight, monitoring costs and double order supplements.

Packaging

Pallets and rims, and drums including staving are charged at applicable daily price, see further in the terms.

Authority

The [buyer] is responsible for all purchases made with reference to the [buyer's] customer ID and shall therefore ensure that login information is handled exclusively by authorized personnel. The [buyer] shall immediately inform Sonepar about changes in the authorizations. Authorized personnel shall, upon request, prove their authorization and Sonepar has a right to deny orders for which the ordering person cannot prove authority. Sonepar does not however, have any responsibility to verify individual authorizations.

Price rounding

Invoice price for material is calculated per order line with discount per type at unit =1 and is thereafter rounded up or down to be multiplied with the present number of units.

Small order fee

For each order for a value below SEK 500 net exclusive of VAT, a SEK 150 fee will be charged. This fee will not be charged on orders collected at any of our stores.

Payment terms

30 days from the date of invoice. Prices apply net exclusive of VAT. A penalty interest will be charged after the due date by 2% per month, plus the fees regulated in law.

Complaints against invoices shall be made in writing no later than twelve days from the date of invoice:

Via e-mail: faktura@sonepar.se

Or mail to: Sonepar Sverige AB

Faktura

191 83 Sollentuna

Sweden

Please state the invoice number and the reason for complaint.

Pricing

The price will be determined at the date of delivery. The price may therefore change due to e.g. cost changes, such as but not limited to procurement costs or manufacturing costs, changes in VAT or other levies and as concerns goods manufactured outside Sweden, changes in the currency exchange rates or customs tariffs, as well as any other cost which may impact the cost.

Currency and raw material clause

The prices are based on currency rates and raw material prices as of today. Upon changes to the current exchange rates and raw material prices, we reserve the right to make corresponding changes to the price. The prices set forth for engines in chapter 35 are exclusive of copper supplements.

Environmental fees

Environmental fees are included in products covered by law. We are connected to FTI, the industry's collection system for recycling packaging, and to El-Kretsen i Sverige AB.

Chemical tax

Articles which are encompassed by the chemical tax is indicated in our webshop when logged in.

Invoice fee

A SEK 49 fee is charged for paper invoices. In order to avoid this fee, invoices can be sent as PDF files via email.

Distribution fee

A 5% distribution fee is charged on major domestic appliances excluding accessories and spare parts.

A SEK 600 fee is charged for delivery directly to consumers.

Returns

Processing and return deduction are made in accordance with each delivery provision. Upon returns, the buyer shall provide information regarding number and dates on the seller's invoice or shipping note. In order for returns, not caused by us, to be approved the following apply:

- agreement with our seller who shall state a return number
- the return delivery parcel(s) shall be marked with this return number in such a way that it does not damage the goods or original packaging
- the good shall be unused, in as new condition and be packaged in the undamaged original packaging
- the good shall be packaged in such a way that transport damage is prevented

A SEK 195 return fee per return is charged, and to that a return deduction, if any, is added in accordance with the Terms of Delivery.

Returns with an order value below SEK 500 are not accepted.

Cable ordered in custom length cannot be returned.

Returns of non-stocked goods are made after agreement with the seller and subject to a return deduction which is based on the actual return costs.

If the buyer has ordered goods to the seller's delivery point, the goods are kept for a maximum of 2 months after the delivery date, after which the goods are returned with a 50% return discount.

Intellectual Property

Product information (blueprints, specifications, and all other information about goods), calculations, data and technical documents, shared by the [seller] with the [buyer] belongs at all times to the [seller] and is the [seller's] trade secret and/or intellectual property. The [buyer] must not use such information for other purposes than the [buyer's] business relationship with the [seller] or the usage of the goods in the [buyer's] operations. The information must not, without prior written approval from the [seller], be shared with a third party.

Deviations from technical data

We make reservations for deviations regarding measurements or appearance from the brochure specifications. Should there be any deviations, they will be insignificant and generally be due to the rapid technical advances in the industry.

Interpretation

In the event of conflicting information or provisions, the documents shall have precedence in the following order, unless not otherwise expressly indicated:

1. The written agreement between the parties, if any,
2. [These General Terms and Conditions]
3. The industry standard terms and conditions set out below.

TERMS OF DELIVERY

Electrical material:

SEG general delivery terms for electrical material (ALEM 09).

Cable:

NL09 and KL10.

Electrical home appliances:

Sales to retailers: ALH 2019

Sales to companies the construction and real estate industry:

APPLiA Bygg 2019

Consumer electronics:

Sales to retailers: LLBB2013A

Tools, equipment, clothes and safety gear: NL09

IT products, software and related services:

Avtal 90

Export:

Orgalime S 2012

For non-stock items, the supplier's/ manufacturer's terms of delivery applies

For procurements where the supplier does not have an agreement with Sonepar, the supplier's terms of delivery and liability apply. Sonepar's liability for faults is limited by the supplier's terms of delivery and liability.

J = ALEM 09

N = the article does not have an extended liability period in accordance with ALEM 09, section 38, second paragraph.

Force majeure

The seller and the buyer may not mutually invoke failure to fulfil the agreement if its fulfilment is significantly hindered as a result of any circumstance, such as a labour dispute, war, decision by the authorities, extensive operational disruptions at the party or subcontractor or other circumstance not caused by the party, that significantly affects the agreement's fulfilment and that the party could not have foreseen or whose detrimental impact it could not reasonably have avoided. The party shall immediately notify the other party in writing that grounds for exemption exist. Otherwise, the party may not invoke this. If the agreement cannot be fulfilled within a reasonable time, each party is entitled to cancel the agreement in writing to the extent that its fulfilment is hindered by the circumstances mentioned above.

Liability for Solar energy systems (panels, inverters, installation equipment and battery storage)

Liability for faults

The products' characteristics and quality shall be consistent with the agreed specification. Sonepar is only liable for information in marketing materials, price lists and other product information to the extent that the agreement expressly refers to such.

Sonepar is not liable for assembling or installing the products or for ensuring that the buyer has the components needed for the products to function correctly.

Sonepar is not liable for faults or defects caused by third parties. Third party refers to all parties who are not part of Sonepar's own organisation. Sonepar is therefore not liable for faults or defects caused by, for example, hired subcontractors or manufacturers.

Sonepar is only liable for faults that were present at the time of delivery and that become apparent within one (1) year of the delivery. Parts replaced or repaired by Sonepar have a warranty period of one (1) year from the time of replacement or repair.

The buyer should inspect the products carefully upon receipt to ensure that the products are in the agreed condition and quantity. When making a claim relating to the products, the buyer shall attach photos of any damage and a consignment note signed by the carrier containing information about the damage and/or loss.

The buyer shall report the fault to Sonepar no later than one (1) week from when the buyer noticed or should have noticed the fault. If the buyer does not report the fault within the appropriate time, the buyer forfeits the right to invoke the fault. The buyer is obliged to compensate Sonepar for work and costs if the buyer makes a claim relating to the product and it subsequently transpires that Sonepar is not liable for any faults.

If Sonepar is liable for faults and the buyer makes a claim in accordance with the terms and conditions, Sonepar is obliged to remedy the fault by at its own discretion, either repairing or replacing the products (redelivery). If Sonepar chooses to remedy the fault, the remedy shall be performed in the place where the products are located. Sonepar shall bear the costs of the remedial action.

Sonepar is not obliged to remedy faults or replace the products if this would be unreasonably burdensome, in particular with regard to the relationship of the costs to the significance of the fault and/or the value of the products. The costs are always considered unreasonably burdensome if they exceed the value of the products.

If it is not possible to remedy the fault or replace the products, the buyer is entitled to damages for direct losses. Sonepar is not liable for loss of profit or other indirect damage or loss, including the buyer's potential liability to third parties.

Sonepar's liability in the event of faults, delay or other breach of this agreement, including liability for damages or claims for compensation on other grounds, is in all circumstances limited to the value of the products.

Liability for product damage

Sonepar is not liable for damage that the products cause to real or movable property or the consequences of such damage if the damage occurs while the products are in the buyer's possession. The buyer shall indemnify Sonepar to the extent that Sonepar is held liable towards third parties for such damage or loss for which Sonepar is not liable.

If a third party makes a claim against Sonepar or the buyer for compensation for damage or loss, the other party shall be notified immediately in writing.

Warranties

Sonepar does not provide product warranties or other warranties. Warranties that the manufacturer/supplier provides to the buyer are available on request.

Sonepar shall assist the buyer in transferring to the buyer any warranties for the products that Sonepar has been provided by the manufacturer/supplier.

If the manufacturer or supplier of the products has ceased operations as a result of liquidation, bankruptcy or other circumstances, Sonepar has no obligation to help the customer transfer warranties.

Key to symbols used

All prices in the price list refer to price per unit. Blank column in standard packaging refers to quantity 1. Article, Article numbers which are not found in the price list are no longer in stock.

Type codes

mm = millimetre	kg = kilogram
cm = centimetre	fp = packaging
dm = decimetre	l = litre
m = metre	ld = length
m ² = square metre	pr = couple
hg = hectogram	st = piece

The last figure (7th figure) in the order number for cables in lists 00–05, 48–49 refers to the delivery length.*

Last figure	Length/pack.	Last figure	Length/pack.
0	Cut length from drum	5	500 m drum
1	50 m ring	6	1000 m drum
2	100 m ring	7	(reserve)
3	Bobbin	8	Coil
4	250 m drum	9	(reserve)

*With the exception of H07WH2-F, N07BBH2-F, EKU, FKUB, EKUB, UKUB-B, RKUB.

Prices for debiting and repurchase of cable drums

Sonepar provides repurchases of cable drums from any manufacturer in accordance with the terms below.

Reservation of retrieval is done via Sonepar's website: www.sonepar.se/ReturEmballage.

Questions about the service and bookings are answered by Sonepar's Support on telephone +46 (0) 771-39 10 00

Article	Article debiting price SEK/piece	Return price (SEK) 100%	Return price (SEK) 80%	Return price (SEK) 60%
K4	63	–	–	–
K5	228	–	–	–
K6	289	143	–	86
K7	378	191	–	114
K8	450	256	–	154
K9	563	326	–	195
K10	866	489	–	293
K11	987	554	–	332
K12	1 620	901	721	541
K14	1 966	1 148	919	689
K16	3 232	1 754	1 403	1 052
K18	4 183	2 264	1 811	1 358
K20	5 156	3 039	2 432	1 823
K22	6 471	3 764	3 011	2 258
K24	7 620	4 582	3 665	2 749
K26	16 502	10 069	8 056	6 042
K28	19 723	12 157	9 726	7 295
K30	22 110	13 616	10 893	8 169

Rules for classification of used return drums

Upon receipt, all cable drums are sorted and classified as **faultless**, **repairable** or **to be discarded**. The drum recipient reserves the right to discard cable drums which are deemed impossible to repair or which have other defects.

100% The drum is faultless (only nuts tightening is needed, replacement of name tag)

80% Only one fault, e.g. edging is missing, a crushed piece of heartwood, a bolt is missing. (Not applied to drums up to K11.)

60% Drums up to and including K11 with two faults and larger drums with three faults. E.g. three pieces of edging is missing on the gables, three crushed pieces of heartwood or three bolts are missing.

Drums up to and including K11 are only classified as 100% or 60%, i.e. drums with one fault are classified as 60%.

Rot damaged drums are classified as above without regard as rot. Exceptions are drums which are obviously mistreated and will not meet the strength requirements.

Drums which must be discarded are the following:

- Drums with cracked drum gables/gable edges
- Drums which do not meet Swedish or Norwegian standard
- Drums which are covered in paint, oil or which are smeary
- Drums with sharp and/or hard objects in the drum core
- Drums where the centre hole and hub are damaged/deformed

A destruction fee will be charged for discarded drums.

K6-9	K10-14	K16-20	K22-24	K28-30
SEK 96	SEK 216	SEK 540	SEK 696	SEK 1 296

Save on unnecessary freight costs and discard your drums yourself.

Shipping to Örebro is charged to the customer according to the actual shipping cost, which is deducted from the total credit for all returned drums.

We make reservations for changes due to the on-going product development and/or any norm amendments.

Length tolerance cable drums

Chapter 00-05: Standard lengths are delivered with a tolerance of +3% to -2%.

Chapter 48-49: Standard lengths are delivered with a tolerance of +/-5%.

Addresses for returns of empty drums

Cable drums can also be returned to respective cable manufacturer.

Draka Kabel Sverige AB:

Vallgatan 5, Nässjö, www.draka.se

Svensson Wire and Cable Packaging AB:

Hamnvägen 1, Falkenberg, www.svenssongroup.se

Vida Packaging Logistics Falun:

Källviksvägen 18, Falun, www.vida.se

Nexans Sweden:

Kabelvägen 1D, Grimsås, www.nexans.se

Norrköpings Handelsagentur AB:

Alholmögatan 19A/Slottshagen, Norrköping, www.nhaab.se

PROVISIONS repurchase and return transport of cable drums and bobbins

General

Undamaged cable drums are repurchased in accordance with a special repurchase list from each cable manufacturer upon return to the manufacturer with paid freight.

Credit

When the drums have been checked, the repurchase value is paid directly to the sender.

Notes on the waybill

The sender issues a waybill as usual. A return reference is stated if desired.

The number of drums per size is specified on the waybill. E.g. 8 K9, 7 K14.

The weight is noted on the waybill in accordance with a separate weight and volume list. One of the following principles shall be applied:

1. The drums real weight. Applies to entire carriage loads railroad.
2. The drums volume weight. As a rule, drums which are sent as cargo are freight calculated based on the volume if they weigh less than the cargo companies' volume weight limits. Currently the agreement set forth above applies in which the volume weight limit is 200 kg/ m³. The word "Volume weight" shall be noted in the weight column.

Addressing of return transports

Cargo goods. On each drum it shall be stated who the sender is (identical to the sender in the freight document).

Carriage loads. Upon returns of entire carriage loads from one sender, no sender details are required on each drum.

Receiving address is not required on return drums.

Freight payment

Freight payment is made on the shipping location.

Car and railroad

As regards cargo goods it shall be stated on the waybill under payment provision "free including haulage".

As regards entire railway carriage only the word "Free" is stated.

Return marking

If our reception control has remarks against the return, e.g. the wrong number or damaged drums, this is regulated through notification and reduction upon payment. The value of damaged drums is reduced by the repair costs.

PRICES Debiting of EURpall and pallet rims

EURpall and pallet rims are debited at applicable daily prices.

Order number	Designation
E01 996 00	EURpall
E01 996 10	Pallet rim
E01 996 31	Plastic lid

COPPER SUPPLEMENT For engines

Upon a copper price exceeding SEK 1000 per 100 kg, the following percentage supplements are added to the customer net prices:

Copper price per 100kg SEK	Copper price supplement in % on customer net price	Copper price SEK per 100kg	Copper price supplement in % on customer net price
1001-1100	1.5	1501-1600	9.0
1101-1200	3.0	1601-1700	10.5
1201-1300	4.5	1701-1800	12.0
1301-1400	6.0	1801-1900	13.5
1401-1500	7.5	etc.	

The copper price is based on the "crash"-price for "wire-bars" on the London metal exchange, which are published in the periodical "Metal Bulletin".

Current material group list can be found at www.sonepar.se

See our website for the latest update.